PLANNING YOUR TRIP
Before you call to plan a trip, make sure you …..

- Have a paper and pencil ready
- Know the address from where you are leaving and where you are going.
- Know what time you would like to arrive at your destination and or your return.

TERMS YOU NEED TO KNOW
Connecting Bus: a bus that connects with a second bus.

The GM&O Building: the transit hub center located on Beauregard Street and Water. It is the central location for bus transfers and serves as The Wave’s customer service for tickets and transit information.

Timepoint: the time at which a bus is scheduled to stop at a designated location.

Transfer: the movement from one bus to another to reach a destination.

ADA ACCESSIBLE BUSES FOR PERSONS WITH DISABILITIES
The Wave’s buses are specially equipped with wheelchair lifts to aid persons with disabilities boarding the bus. Buses are also equipped with wheel chair devices to secure passengers while in motion. A person requiring the aid of this special equipment may plan ahead by calling The Wave Customer service at 251-344-6600.

THE WAVE TRANSIT SYSTEM
The GM&O Building, 110 Beauregard Street, Suite 104, Mobile, Alabama 36602
Phone: 251-344-6600

1224 West I-65 Service Rd. South, Mobile, Alabama 36609
Phone: 251-344-6600

www.thewavetransit.com
GENERAL INFORMATION
The Wave’s Customer Service Representatives will help you plan and schedule your trip. Customer Service Representatives will mail you route schedules with maps, schedule details, transfer points and fare structure. Call 251-344-6600 for assistance.

THE WAVE’S ROUTE SCHEDULES
There is a route schedule identified by number and name of each route. Each schedule includes a map of the route and indicates if Saturday service or late night service is provided in addition to regular weekday service.

READING A SCHEDULE
The GM&O Building serves as the central location of The Wave’s route structure. Outbound-Describes buses leaving from the downtown area and Bel Air Mall. Inbound-Describes buses approaching the downtown area.

DESTINATION SIGNS
The sign on the exterior of the bus displays the route name and destination of the bus. Before boarding the bus, be sure to check the destination sign to ensure you are on the correct bus. If you have any questions, the bus operator will be glad to help you.

TRANSFERS
Transfers are issued to provide service between two points not served by a single route. Transfers are .10 cents and valid for the next bus to your destinations at locations where routes intersect. Please ask the operator for a transfer when you board the bus. Transfers are valid for 2 hours from time of issuance.

CATCHING YOUR BUS
Riders may board The Wave at any regular Wave Bus Stop sign. When there is no designated Bus Stop, the bus operator will stop for signaling passengers at or near an intersection.

EXITING THE BUS
When the bus is within a block of your destination, pull the cord next to the windows to signal to the bus operator that you want to exit the bus.

CUSTOMER COMMENTS
Customers with comments, complaints or compliment should call the City of Mobile’s Action Center at 208-7999. Or you can go online to www.thewavetransit.com and click on Contact Us at the top, and How are we doing on the right hand side.

BUS FARE INFORMATION
For you convenience, use of exact fare (change) is recommended. However, our fare boxes will issue you a change card for up to $20.00. The change card is not redeemable for cash, but can be used as fare on future rides.

BASE FARE
Adult ..........................$1.25
Senior Citizen with Wave ID* .............................60¢
Medicare Card with Wave ID* .............................60¢
Disabled with Wave ID* .....................................60¢
ADA with Wave ID* ...........................................60¢
Student with Wave ID* ......................................75¢
Children, 5 and under accompanied by a fare paying adult...........................................FREE
Transfers ............................................................10¢

PASSES: Passes are activated through the farebox. Passes are good for consecutive days.
1-Day Pass ......................................................$3.00
7-Day Pass .....................................................$10.00
31-Day Pass: Adult ........................................$40.00
Senior Citizen, Medicare Card, Disabled, and Student (with Wave ID*).......................$20.00

* A Wave Transit photo ID is required for:
- Any half fare service (Senior Citizen, persons on Medicare, or person with disabilities)
- Students

* Photo ID’s are obtained from the Wave Transit office at 110 Beauregard Street, Suite 104, Mobile, AL 36602 and the Beltline office at 1224 West I-65 Service Road South, Mobile, AL 36609. The cost of the ID is $4.00 and may be purchased between the hours of 8:00 a.m. and 5:00 p.m. Monday thru Friday. If you need additional information, call the Wave Customer Service at 344-6600.

Persons who are certified as persons with disabilities through the Americans with Disabilities Act may opt for the following:
- Fixed Route
- Mobility Assistance Program (MAP), a specialized destination to destination service for persons with disabilities who have been ADA certified. The cost is $2.50 each way.